

Community Services Programme Troubleshooting

Logging in

The first step is to log in here

[Log in](#)

Browser issues

The Community Services Programme online system is built on Microsoft Sharepoint 2010. This is compatible with browsers as follows:

Fully Compatible	Compatible (Setting change needed)	Supported (But can have issues)
✓ Internet Explorer 9	✓ Internet Explorer 12	✗ Firefox
✓ Internet Explorer 8	✓ Internet Explorer 11	✗ Chrome
✓ Internet Explorer 7	✓ Internet Explorer 10	✗ Safari
<i>Ideally use one of these browsers.</i>	<i>Please apply the Setting change described below.</i>	<i>If you are experiencing issues, please switch to Internet Explorer.</i>

For Internet Explorer 10, 11 and 12:

- (1) If the Menu bar (containing “File”, “Edit”, “View” etc) is not visible, press the **Alt** key.
- (2) On the Menu bar choose **Tools**
- (3) Choose **Compatibility View Settings**
- (4) Type **pobal.ie** and click **Add**
- (5) Click **Close**

User Guides

[CSP Half-Yearly Return Guides](#)

Support

If you have any further queries, please contact

onlinesupport@pobal.ie