110,044 people supported on a 1-to-1 basis, of whom:

- 29% lived in disadvantaged areas
- 47% were long-term unemployed
- 40% from a jobless household

5,028 Local Community Groups Received Assistance

9,721 people gained a higher qualification

38,352 individuals participated in lifelong learning courses
5,801 people got jobs

15,923 people set up a new business, which created 1,695 full-time jobs

12,473 young people not in employment, education or training (NEETs) were supported

1,999 local community groups were supported to participate in decision-making structures